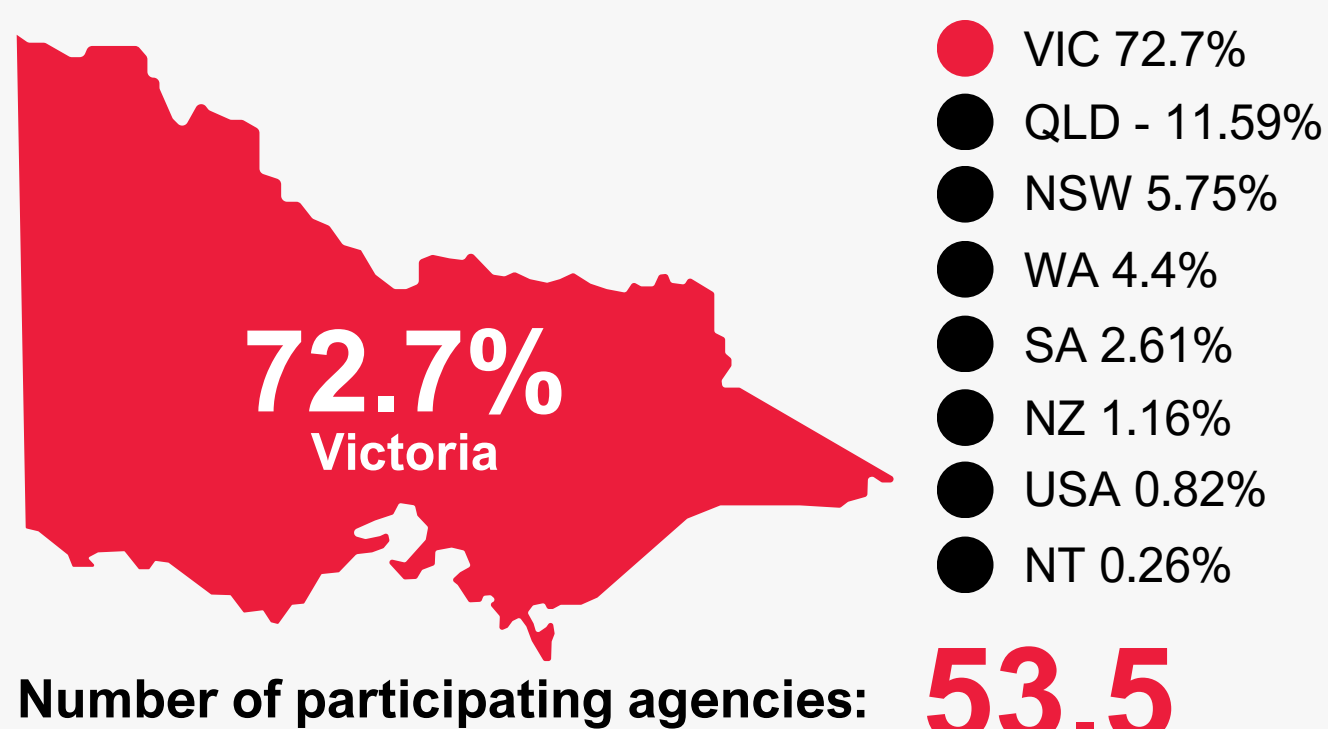


# LOHVE Network 10-Year Health Volunteering Benchmark (2013–2023)

Celebrating a Decade of Health Volunteering  
Impact Based on the 2012-2022 calendar years.

## Averages

Average breakdown of Participating agencies by State/Country



## Volunteer Profile



Average age

**60 years**

Average length of service  
by health volunteers

**5.7 years**



Male 23%



Female 77%

## Volunteer Movement (10 Years)

### Active Volunteers

Avg: 229 per year  
COVID (2020–22): 102/year

### Volunteers Recruited

Avg: 50 per year  
• Pre-COVID: 60/year  
• During COVID: 25/year

### Volunteers Leaving

Avg: 49 per year  
• Pre-COVID: 40/year  
• During COVID: 68/year

### Turnover Rate

Avg: 21%  
• 2020: 46%  
• 2021: 86%  
• 2022: 41%

## Volunteering is a health matter

Volunteers improve care, reduce isolation, and bring immense economic and emotional value to health services.

The act of volunteering improves health and provides positive pathways.

## Hours of Contribution



**116 hrs/volunteer annually**

124 pre-COVID | 75 during COVID



**26,679 hrs/year per health service**

34,150 pre-COVID | 9,244 during COVID

## Economic Impact

**\$1.147M/year**

per health service

**\$614M sector-wide**

over 10 years Based on 2018  
ABS replacement volunteer rate  
of \$43.02/hr



## Program Structure

**98%**

Structured Orientation  
(73.8% group, 20.7% online)

**96.8%**

Provide training

**89%**

Identify a need for volunteers via networking  
with staff

**77%**

Identify word of mouth used to recruit  
volunteers

**90%**

Align to volunteering Australia's national  
standards

## LOHVE Benefits

99.5% say LOHVE Network is beneficial:

**86%** for sharing ideas

**76%** for support

**69%** for inspiration



Bendigo Health conducted the LOHVE Benchmark Survey on behalf of the Leaders of Health Volunteer Engagement (LOHVE) Network. Thank you to all participating organisations, your contributions each year for 10 consecutive years have made this work possible.

Established in 2011, the LOHVE Network supports volunteer managers in delivering inclusive, well-structured programs that benefit clients, volunteers, health services, and communities. This world-first, ten-year longitudinal study captures annual data on health service volunteer programs. To request the full report or join the network, contact Sharon Walsh at Bendigo Health: [swalsh@bendigohealth.org.au](mailto:swalsh@bendigohealth.org.au)